



## Hospitality New Zealand Member Sample Pricing

### Bar / Bottle Store

Terminals	Hardware / Installation	Monthly Software
1	4,410.00	123.93
2	6,670.00	152.53
3	8,930.00	181.13
4	11,190.00	209.73

### Bar with Kitchen / Restaurant

Terminals	Hardware / Installation	Monthly Software
1	4,910.00	147.77
2	7,170.00	176.37
3	9,430.00	204.97
4	11,690.00	233.57

### Cafe

Terminals	Hardware / Installation	Monthly Software
1	4,410.00	100.10
2	6,670.00	128.70
3	8,930.00	157.30

\*\* Pricing for sample set ups only hard dependant may alter the pricing\*\*

#### Pricing Notes for Software and Support

1. The Monthly software rental fee will be billed one month in advance by IndeServe.
2. The fee includes:
  - o Rental of the application software on a monthly basis
  - o Provision for 24/7 Telephone Assist (\*\* see further details below).
  - o Provision for Remote Online Internet Access
  - o Application software upgrades

#### \*\* 24/7 Telephone Assist

We have BEpoz application software technicians located in Auckland and Wellington who are available to provide telephone, online and offline assistance to BEpoz users. We also have equipment engineers located in all of our 18 Service Depots, nationwide. These engineers are available to attend sites to resolve equipment problems.

The Telephone Assist service lets you phone our National Service Centre (NSC) Desk – 0800 886688 – at any time to request the assistance of the BEpoz Duty Software Technician (DST); the NSC Administrator will record the details of your request. The DST will return your call and will endeavour to provide you with the help you require.

If necessary, the technician may go online using Remote Access Software to fix a minor problem or make a minor amendment to the system parameters. In most cases resolution can be achieved in a matter of a few minutes. More complex, time-consuming services can be provided by telephone, remote access or visits to your site, however there may be additional charges, albeit subject to your prior approval.